

Utilities & Shut off Assistance

Contact your Local Churches as they may be able to put a temporary hold on your shut-off, and possibly donate a small portion to prevent shut-off

You may also contact your local energy provider and speak with an on-site case manager as well as filing for State Emergency Relief at your local Department of Human Services, (you do not need to have an active open case.)

Accounting Aid Society

The Community Tax and Resource Center
7000 W. Fort
Southwest Detroit, MI
313-554-2884

www.accountingaidsociety.org

Offers information on getting assistance with paying utility bills.

Ameritech Michigan Lifeline

800-621-8650

Lifeline Telephone Assistance is available to help qualified customers with their monthly phone bills

AT&T

1-800-244-4444

www.att.com

Phone service for income-eligible families. AT&T Directory Assistance Exemption Offers free local directory assistance to AT&T customers with visual impairments who have difficulty using a telephone

Consumers Energy Payment Assistance Program

800-477-5050

www.consumersenergy.com

Winter Protection Plan:

Protects from service shut-off and high payments during the winter.

DCC Weatherization

Downriver community conference
734-281-0700

www.dccwf.org

Services Offered:

Financial assistance to income eligible families for household energy bills.

Weatherization repair to home to decrease energy costs.

Detroit Water Board

313-224-9000

Downriver Community Corps. Center

Wyandotte

734-282-0930

DTE Energy /Michcon

800-477-4747

www.mydteenergy.com

Detroit Rescue Mission

313-993-4700

Department of Health & Human Services (DHS)

www.michigan.gov/dhs

Energy Direct

Department of Human Services (DHS) matches the names of clients with shutoff status customers of DTE, Consumer's, and Secom.

SER Program, (State Emergency Relief Program)

The State Emergency Relief (SER) Program helps low-income households meet emergency needs such as:

- Heat & Utilities
- Home Repairs
- Relocation Assistance
- Home Ownership Services
- Burial

The Heat and Warmth Fund (THAW)

Obtain financial donation assistance toward your winter utility bills.

1212 Griswold 10th Floor

Detroit, MI 48226

800-866-8429

Email: info@thawfund.org

Utilities Continued:

Health Emergency Lifeline Program
888-435-5655

Home Heating Credit
Michigan Department of Treasury
[www.michigan.gov/heatingassistance.](http://www.michigan.gov/heatingassistance)

Medical Emergencies
If an account is subject to shut off for non-payment, a shut off may be postponed for up to 21 days due to a medical emergency.
800-477-4747
www.dteenergy.com

Michigan State Housing Development Authority
www.michigan.gov/mshda
<http://thawfund.org>

Michigan State Housing Development Authority
www.michigan.gov/mshda

Salvation Army
248-443-5500

St. Vincent DePaul
313-972-3100
877-788-4623
www.svdpdet.org
Assistance with shut-off notices.

Wayne Metro Community Action Agency (THAW)
2121 Biddle Avenue Suite 102
Wyandotte, MI 48192
www.waynemetro.org

Voice Mail-Free
313833-8100 x608
www.jvsdet.org

Voice Mail and Faxes – Free
www.K7.net